

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of	:	Customer Number: 20277
	:	
Masahiro KUROSAWA, et al.	:	Confirmation Number: 3115
	:	
Application No.: 10/720,758	:	Group Art Unit: 3624
	:	
Filed: November 25, 2003	:	Examiner: Scott L. Jarrett
	:	
For:	:	
SYSTEM AND METHOD FOR LOAD BALANCING BASED ON SERVICE LEVEL OBJECTIVES AND INFORMATION ON THE CONTENTS OF START AND FINISH PROCESSES OF BUSINESS SERVICES (as amended)		

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 5, 2009, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks** begin on page 12 of this paper.